

Drug cards are going digital

Drug cards are a convenient way to claim for prescription drugs and medical services. Most providers will accept a virtual copy of the drug card and retain the information on file. This means plan members do not have to show a physical card at each visit. The drug card is conveniently located on the Benefits Now® mobile app. Plan members can simply open the Benefits Now® mobile app and click on “View my drug card” at the top of the screen.

Starting October 1, digital drug cards will be available to new plan members and current plan members making updates to their dependents.

Adding new plan members to your benefits plan

When you add a new plan member you will receive an email to pass along to them. This email provides their account information, an introduction to Benefits Now® for Plan Members and details on where to access their digital drug card.

Adding/removing dependents

In addition, when a plan member adds or removes a dependent you will receive an email to pass along to them. This email will acknowledge their change and provide information on how to access their updated digital drug card.

If you have any questions, please contact the Group Client Service Centre at 1-800-667-8164.